COUNCIL

Minutes of the Meeting held on 05 November 2019 at 7.00 pm

Present:-

Cllr D A Flagg – Chairman

Cllr G Farquhar – Vice-Chairman

Present: Cllr H Allen, Cllr L Allison, Cllr M Anderson, Cllr S C Anderson, Cllr M Andrews, Cllr J Bagwell, Cllr S Baron, Cllr S Bartlett, Cllr J Beesley, Cllr D Borthwick, Cllr P Broadhead, Cllr M F Brooke, Cllr N Brooks, Cllr D Brown, Cllr S Bull, Cllr C R Bungey, Cllr R Burton, Cllr D Butler, Cllr D Butt, Cllr J J Butt, Cllr E Coope, Cllr M Davies, Cllr N Decent, Cllr L Dedman, Cllr B Dion, Cllr B Dove, Cllr M Earl, Cllr J Edwards, Cllr L-J Evans, Cllr D Farr, Cllr L Fear, Cllr A Filer, Cllr N C Geary, Cllr N Greene, Cllr A Hadley, Cllr M Haines, Cllr P R A Hall, Cllr N Hedges, Cllr P Hilliard, Cllr M Howell, Cllr M Ivengar, Cllr C Johnson, Cllr T Johnson, Cllr A Jones, Cllr J Kelly, Cllr D Kelsey, Cllr R Lawton, Cllr M Le Poidevin, Cllr L Lewis, Cllr R Maidment, Cllr S McCormack, Cllr D Mellor, Cllr P Miles, Cllr S Moore, Cllr T O'Neill, Cllr P Parrish, Cllr M Phipps, Cllr K Rampton, Cllr Dr F Rice, Cllr C Rigby, Cllr R Rocca, Cllr M Robson, Cllr V Slade, Cllr T Trent, Cllr M White, Cllr L Williams and Cllr K Wilson

26. <u>Apologies</u>

Apologies were received from Councillors M Cox, B Dunlop, M Greene, C Matthews, L Northover, S Phillips and A Stribley.

27. <u>Declarations of Interests</u>

There were no declarations of interest made on this occasion.

28. <u>Confirmation of Minutes</u>

The Minutes of the Council meeting held on 17 September 2019 were confirmed as a correct record and signed subject to clarification by Councillor Butler on the voting relating to Clause 15(a) of the minutes of the Council meeting held on 16 July 2019 when she had voted against the motion and not abstained.

29. Chairman's Announcements and Introduction

Death of Sir George Meyrick

The Chairman referred with regret to the recent death of Sir George Meyrick who was a major landowner in the area.

Death of Former Councillor

The Chairman referred with regret to the recent death of former Borough of Poole Councillor Ray Smith who was a Canford Cliffs Councillor from May

1995 to May 2007.

Ray had been Sheriff in 2002/03, Mayor in 2003/04 and Deputy Mayor in 2004/05. He had served on numerous Committees including as Chairman of the Planning Committee and Vice-Chairman of the Community Support and Scrutiny Committee. In addition he served as a Council representative on various outside bodies and was the Carers Champion in 2006/07.

In the absence of Councillor Stribley the Chairman called on Councillor Haines who paid tribute to Ray Smith. Councillors stood in silent tribute.

Urgent Items

The Chairman gave notice of the following urgent items of business that he proposed to raise following item 11 on the agenda.

- Potential deferral of the Council meeting on 17 December 2019
- Adoption of the Boscombe & Pokesdown Neighbourhood Plan
- Calendar of meetings for 2020/21

Although these matters were not included on the agenda, the Chairman agreed that they be dealt with as a matter of urgency due to the potential impact of the UK Parliamentary General Election timetable, and the requirement to comply with statutory deadlines.

30. <u>Public Issues</u>

The Chairman advised that 2 public questions and 2 statements had been submitted for the meeting.

Public Question from Simon Grimston

The West Hill Project & Community together tackling criminal and antisocial behaviour but this is only the tip of the iceberg. Our efforts are directed in the following ways:

- protect the environment we, the Community,
- increase well-being for our community, inclusive of those with disabilities or victims of anti-social behaviour and crime.
- seek sustainability in resources whether voluntary, financial or advisory.

There is a high risk that if funding does not continue, all those benefits will be lost.

Will the Leader of the Council therefore give the West Hill Project a commitment to continued and sustainable funding?

Response by Councillor Vikki Slade (Leader of the Council)

Thank you for your question and thank you for inviting me to spend a morning with you so I could learn more about the issues faced by the area and so I could get to speak to business owners and residents about some of the social problems that they face. As you know I have had several meetings with officers since we spent that time together and I was delighted to have been asked to present an award to the community team responsible for the community garden that has sparked some well needed 'good news' for the area.

As you know, the West Hill Project is a 2 year project funded by the MHCLG and is a multi-agency effort, driven by the council, which seeks to promote landlord and tenant rights and responsibilities, improve community cohesion and tackle issues relating to housing standards in the area. Over the life of this project a dedicated team of officers have developed excellent relationships with the community, who have responded positively and are now more engaged than ever before. As a result, we have been able to work with the community to better understand their experiences and their concerns, and have recently reviewed the project outcomes to ensure that not only are we delivering our baseline commitments, but to ensure that we are extending the benefit of the additional resources that come with it.

I am pleased to report that 276 inspections have taken place since the commencement of the project in June 2018, many of which have included multi agency partners in order that a range of issues are able to be identified and addressed. The outcomes from these inspections range from action to resolve housing standards issues, to direct action relating to antisocial behaviour and immigration issues. The project also includes a dedicated outreach service provided by Citizens Advice where tenants can seek advice and support and a Neighbourhood Warden who patrols the area and is able to provide a means of reporting issues, supporting residents and taking practical action to improve the area. In addition, we have invested in community engagement and development work and many improvements to the local area have been achieved, from enviro-cleans to a community garden created on a disused piece of land which won a Bournemouth in Bloom award recently.

But there are still some issues within the West Hill area which we and our statutory partners need to tackle.

Following our very recent review, I am pleased to confirm that we have committed to extending the project until January 2021 and will soon be recruiting an additional member of staff who will be able to work directly alongside the Police and the community to bring a focused approach to tackling anti-social behaviour as well as other community issues. We are currently working with the Police to review our collective understanding of the challenges West Hill faces, and will be agreeing our tactical response as partners shortly. The long term future of the work in West Hill will largely be determined by the consultation we will be launching in January 2020 around proposals to introduce Discretionary Licensing as this area is included in the proposed area for designation.

Public Question from Philip Stanley-Watts

Could the cabinet member explain to me how he is addressing the problem of sand on the promenade which is making Bournemouth and Poole seafront dangerous for pedestrians especially the disabled. This has been going on for 3 months?

Response from Councillor Lewis Allison (Portfolio Holder for Tourism, Leisure and Communities)

The seafront team have an ongoing battle to deal with windblown sand and remove over half a million tonnes of sand from the promenade each year. The team are equipped with tractors and other specialised equipment and commit to providing an accessible route along the promenade within 24 hours of a major storm. Additional support is provided from other Council departments as and when required.

Public Statement from Susan Chapman

Interactive global map coastal.climatecentral.org, shows frightening sea level rise and coastal flood risk by 2050, affecting many areas including BCP. Brilliant engineer Paul Ambrose warned Bournemouth to overengineer the town and throw away the anachronistic 1960s handbooks. Sadly, the pre-May administration curtailed democracy; the public's 5 minute deputations and right to ask three questions per meeting. Moreover, a good week's notice was needed for any question today. And where is the Flood Advisory Group?

Yet ALL HANDS should be helping salvage Mother Nature on the Climate Emergency Deck as humanity tries to avoid triggering irreversible breakdown.

Public Statement from Sarah Ward

Following my FOI request, BCP council have revealed the Street Outreach Team are working with 319 individuals across Bournemouth and Poole. FOI requests state there are 193 homeless families living in temporary accommodation across BCP, including 273 children. It is clear that BCP has a housing crisis that needs urgent attention. I ask that UA convene an urgent multi-agency task force to establish a Homelessness Action Plan to implement measures to tackle the unfolding situation. With over 700 homeless people dying in the UK in the last year, lives are literally at stake and a crisis response is clearly overdue.

There were no petitions submitted for this meeting.

31. <u>Record of Decisions of Cabinet and minutes of other Committees</u>

The Committee Minutes for the last cycle of meetings were received.

Councillor Butler highlighted amendments required to the minutes of the Planning Committee held on 3 October relating to Planning Application Nos. The Chairman advised that it was a matter for the Planning Committee to determine the accuracy of the minutes when presented at a future meeting of that Committee.

Voting: Agreed

32. <u>Recommendations arising from Cabinet and Other Committees</u>

(a) Cabinet – 11 September 2019

The recommendation arising from the meeting of the Cabinet held on 11 September 2019 was then considered and approved:-

Minute No. 39 BCP Council Investment to Support the One Dorset Pathology Unit

The Portfolio Holder for Finance presented the report and proposed approval as set out. He outlined the project, the funding arrangements and benefits to the health and wellbeing of residents. Councillors were advised that that Audit and Governance Committee at its meeting on 10 October 2019 had supported the recommendation from the Cabinet on the above project.

Voting: Unanimous

(b) Cabinet – 9 October 2019

The recommendations arising from the meeting of the Cabinet held on 9 October 2019 were then considered and approved:-

Minute No. 69 Poole Bay Beach Management Scheme

The Portfolio Holder for Environment and Climate Change presented the report and proposed approval as set out. She outlined the project including the funding arrangements.

Voting: For - 68, Against - 0, Abstention - 1

Minute No. 71 Community Governance Review for Throop and Holdenhurst Draft Recommendations for Consultation

The Portfolio Holder for Tourism, Leisure and Communities presented the report and proposed approval as set out. He thanked Councillor Brooks for his role in chairing the Task and Finish Group.

Voting: Unanimous

Minute No. 74 BCP Council's Corporate Strategy

The Leader of the Council presented the report and proposed approval as set out. She highlighted the minor changes to the Strategy since the Cabinet meeting. The Deputy Leader in seconding the proposal thanked Officers for their work in preparing the Strategy.

A Councillor commented on the Strategy and sought clarification on the implementation plan and how the objectives would be achieved.

Voting: For - 68, Against - 0, Abstention - 1

33. <u>Review of the Political Balance of the Council</u>

Councillors were advised that it was proposed that the review of the political balance of the Council would be deferred until the next meeting of the Council to enable further discussions.

RESOLVED that the review of the political balance of the Council be deferred until the next meeting of the Council.

34. <u>Review of Polling Districts and Polling Places</u>

The Leader of the Council presented a report, a copy of which had been circulated to each Councillor and a copy of which appears as Appendix 'A' to these Minutes in the Minute Book.

The Council was asked to adopt the new polling district and polling place boundaries following a review across the BCP Council area.

The Monitoring Officer confirmed that the proposals set out in the report would not apply to the forthcoming general election.

RESOLVED that:-

- (a) the minor amendments to specific polling district boundaries within Alderney & Bourne Valley Ward, Bearwood & Merley Ward, Canford Cliffs Ward and Queen's Park Ward as set out in Appendix 3 be approved;
- (b) it be agreed to combine polling districts in Highcliffe & Walkford Ward (HW2 & HW3), Muscliff & Strouden Park Ward (MS7 & MS8), Parkstone Ward (PS2 & PS3) and Poole Town Ward (PT4 & PT5) to make one larger polling district in each case to effect an alignment of the average electorate per polling station across the BCP Council area;
- (c) it be agreed to continue to designate the entire Polling District as the Polling place for that Polling District.

Voting: Unanimous

35. Independent Remuneration Panel

The Leader of the Council presented a report, a copy of which had been circulated to each Councillor and a copy of which appears as Appendix 'B' to these Minutes in the Minute Book.

Councillors were advised that agreement was sought from the Council to delegate the appointment of the Independent Remuneration Panel to the Council's Monitoring Officer and to recruitment additional panel members as vacancies arise.

The Leader explained that when the current scheme of members' allowances was approved in February 2019, it was acknowledged that a review would be required during the first twelve months of the new Council's existence once the roles within the BCP Council were fully established and the work and responsibilities had been fully identified. She encouraged Councillors to engage in the review process.

It was therefore necessary to formally appoint a Panel for BCP Council to undertake the review which will report back to Council at its meeting scheduled for 18 February 2020.

RESOLVED that the recruitment and appointment of an Independent Remuneration Panel be delegated to the Monitoring Officer.

Voting: Unanimous

36. <u>Appointment of new Director of Public Health</u>

The Leader of the Council presented a report, a copy of which had been circulated to each Councillor and a copy of which appears as Appendix 'C' to these Minutes in the Minute Book.

The Portfolio Holder for Adults and Heath advised that a robust recruitment process was undertaken by BCP Council, Dorset Council and Public Health England in June 2019, which has led to the appointment of a new Director of Public Health, Sam Crowe. This appointment had been approved as was required by the Secretary of State for Health and Social Care.

The Portfolio Holder for Adults and Health and other Councillors commented on Sam's commitment, compassion and drive and congratulated him on this role.

RESOLVED that the Council notes the appointment of Sam Crowe as the Director of Public Health for Bournemouth, Poole and Christchurch Council and Dorset Council which has been approved by the Secretary of State for Health and Social Care.

Voting: Unanimous.

37. <u>Potential deferral of the Council meeting on 17 December 2019</u>

The Chief Executive reported that the General Election had been called for 12 December 2019 and the next Council meeting was scheduled for 17 December 2019 which would require the agenda and papers to be sent out pre-election. It was therefore proposed to defer the meeting until January 2020 on a date to be determined.

Councillors discussed the proposals and the implications which included highlighting that the work of the Council should continue, expressing concerns about the effect on residents and referring to key issues that were expected to be submitted to Council in December. It was also acknowledged that Councillors were aware of the purdah restrictions. A Councillor referred to the impact on officers in preparing reports for the Council who also had elections duties to fulfil.

Councillor Lawton moved and Councillor Broadhead seconded that Council business continue and the Council meeting scheduled for 17 December 2019 remain unchanged.

Upon being put to the vote the above proposal was carried:

Voting: For – 39, Against – 24, Abstentions - 6

38. Adoption of Boscombe and Pokesdown Neighbourhood Plan

The Portfolio Holder for Strategic Planning presented a report, a copy of which had been circulated to each Councillor and a copy of which appears as Appendix 'D' to these Minutes in the Minute Book.

Councillors were advised that, following a positive referendum result, the Council would make (adopt) the Boscombe & Pokesdown Neighbourhood Plan part of the statutory development plan for use in planning decisions in the Boscombe & Pokesdown Neighbourhood Area.

In moving the recommendations in the report the Portfolio Holder thanked all those involved in getting the plan to the adoption stage.

Councillors welcomed the report and acknowledged the support available from other forums in the Council area where Neighbourhood Plans had already been adopted.

RESOLVED that the Council:-

- (a) notes the results of the Boscombe & Pokesdown Neighbourhood Plan Referendum held on 31 October 2019 attached at Appendix 1;
- (b) agrees to 'make' the Boscombe & Pokesdown Neighbourhood Plan part of the statutory development plan for the Boscombe & Pokesdown Neighbourhood Area (the area is defined in a Plan attached as Appendix 2);
- (c) agrees to delegate to the Interim Head of Planning the publication and circulation of the final decision statement, and to format or make minor corrections where appropriate and publish the final plan.

Voting: Unanimous

39. <u>Calendar of meetings for 2020/21</u>

This item was not dealt with at the meeting and will therefore be submitted to the Council meeting on 17 December 2019.

40. Notice of Motions in accordance with Procedure Rule 13

No motions had been submitted for this meeting.

41. <u>Questions from Councillors</u>

Question from Councillor Andy Jones

Given the anger and frustration caused to a number of disabled football fans by the removal of a significant amount of parking in Kings Park with no formal consultation, can the leader state what steps she is personally going to take to ensure that this never happens again?

Response by Councillor Andy Hadley (Portfolio Holder for Transport and Infrastructure)

I thank Councillor Jones for his question, which the Leader has asked me to respond to, as this has been raised with me, and with officers, by members opposite previously.

The introduction of restrictions to suspend parking within Kings Park during match days was agreed through the Safety Advisory Group meetings with the football club and the Police. With the increasing success of AFC Bournemouth, the Police were concerned with access to the site for emergency vehicles and for safe access away from the site for coaches carrying visiting fans. They reported that on occasions, due to the level of parking by blue badge holders within Kings Park, coaches were prevented from leaving the site in a safe manner at the end of the match.

The restrictions have been introduced using a temporary traffic regulation order (TTRO), also in place in Thistlebarrow Road on match days. We did not enforce the restriction for the first few matches. and most people have been respecting the change.

Following feedback from blue badge holders, and in order to mitigate the impact, the club have offered them alternative parking. Members of the Safety Advisory Group recently met with local Councillors, including yourself, and blue badge holders representing the fans, to review the decision. As you will know, it was reported that the changes had made a very positive impact, not only for the safety of coaches leaving the grounds but also for all vehicles departing after the match. There was discussion on the appropriate provision of parking for blue badge holders and a commitment from the club to make some changes and ensure this is monitored over the next home fixtures, with a review in the new year. I would hope that having attended this meeting that Councillor Jones is content with the approach taken by the Council in partnership with AFC Bournemouth and guidance from the Police.

Councillor Jones will also know that I have been raising the possibility of a direct walking link between Pokesdown for Boscombe Railway station and Kings Park to help reduce matchday congestion.

We will continue to work with the Police, the club and the fans, including those with disability, to attempt to ensure that everyone has a safe and enjoyable experience.

Supplementary Question from Councillor Andy Jones

Councillor Jones asked if equality impact assessments would be undertaken for every event and for TROs.

Response by Councillor Andy Hadley (Portfolio Holder for Transport and Infrastructure)

Councillor Hadley confirmed that equality impacts assessments were undertaken and he would expect that to be the case.

Question from Councillor Drew Mellor

Could the Portfolio Holder please outline what contractual arrangements have been historically in place with the organisers of the Bournemouth Marathon Festival and our legacy Councils and whether those contractual provisions have changed for what would have been the 2020 Bournemouth Marathon Festival? In particular, was there and is there a requirement on the organisers to provide a marathon as part of the festival?

In addition, what were the number of entrants to the festival as a whole and the marathon specifically in each year since its inception?

Response by Councillor Lewis Allison (Portfolio Holder for Tourism, Leisure and Communities)

The Marathon Festival was retendered in 2018 on a six-year contract from 2019 – 2024 and GSi Events were the only submission. The organisers are within their contractual rights to drop the Marathon distance from the weekend of events. Either party can opt out of the contract but given that the inaugural event took over 18 months to organise the 2020 races have already been agreed without the Marathon distance.

In 2020 and onwards, the half marathon distance gives the organisers the flexibility to make adjustments to the route that will make it even more attractive to runners but also far less impactful on the local residents. Over the past 7 years this has been one of the main issues where runners have had to move through residential areas in order to gain the required distance for the full marathon.

The decision by the organisers, GSI events, not to have the Marathon is partly due to the fact that they wanted a guarantee of the same route being available every year which due to development works, road changes and unknowns like cliff slips the Council is not able to provide.

The organisers have complete confidence that "**Run Bournemouth**" will continue to attract runners to the area and elongate the tourist season, being of benefit to the many hotels, accommodation providers and other leisure providers.

The overall event has grown from 5,975 entrants in 2013 to 10,646 in 2019. In 2013 the Marathon entries accounted for 35% of all entries and by 2019 this was down to 20%. The marathon distance accounts for just over 2000 entries. It perhaps is helpful to add to this information that the entries across the board for "**Run Bournemouth**" are 10% up on numbers from this time last year. 63% of the runners for the 2020 events are visitors to the area and are not local. This is very positive given that the organisers are only in their 5th week of entries being open and haven't yet released most of their marketing campaigns for the event.

The Council will continually explore trends and test the market longer-term for a Marathon.

Supplementary Question from Councillor Drew Mellor

Councillor Mellor indicated that he had taken part in the Marathon which was an iconic event and felt that the response was contradictory. He referred to the impact on Bournemouth and asked if the Portfolio Holder would look into the position and lack of ambition as other organisers may wish to organise such an event.

Response by Councillor Lewis Allison (Portfolio Holder for Tourism, Leisure and Communities)

The Portfolio Holder confirmed that the decision had been made by the organiser and the Council advised of the decision.

Question from Councillor Anne Filer

Would the portfolio holder explain the reasoning behind the decision to build the "Road to Nowhere" behind Wessex Fields

Response by Councillor Andy Hadley (Portfolio Holder for Transport and Infrastructure

I thank Councillor Filer for her question. Cabinet have carefully considered the road onto and through the Wessex Fields site that the previous Bournemouth Borough Council took through planning, and the shortfall of funding that they had secured to complete their scheme.

Reviewing the travel plan that was within the application documents, it is plain that the majority (87%) of people travelling to site are expected to be coming from the urban conurbation, and despite being one of the widest roads in the area Castle Lane East is already chronically busy. It has repeatedly been proven around the world that new roads induce further traffic.

We plan to consult with the public about how we can ensure that the Wessex Fields site delivers social as well as economic benefit. We don't want to build a road through the site at this stage which may constrain the potential buildings, or to load it up with traffic from Castle Lane East before there are significantly enhanced sustainable transport options in place for the whole Littledown area.

We have had good discussions recently with the Royal Bournemouth Hospital and the University to understand their plans, and in particular, how we can work together on measures to encourage travel to site by bus, by walking and cycling, as these are far more cost effective and healthy ways to reduce the congestion in the area.

We must plan to move people not just cars, and to encourage travel choices that are less damaging to the built and natural environment, not just at Wessex Fields, but across our conurbation.

Supplementary question from Councillor Anne Filer

Councillor Filer asked how patients and staff would get to the Hospital.

Response by Councillor Andy Hadley (Portfolio Holder for Transport and Infrastructure)

The Portfolio Holder referred to the previous statements from concerned residents on congestion and highlighted that the Council was actively working with the University and the Hospital and would not be building its way out of this situation.

Question from Councillor Duane Farr

Since the May elections, the Community Infrastructure Levy – Neighbourhood Portion has been stopped. Local community groups have approached ward colleagues and myself, but we have had to turn them away for projects including a public access life-saving Defibrillator. Defibrillators save vital minutes before an ambulance can arrive on the scene, increasing chance of survival from heart attack.

Why has this service been stopped since the May elections, while others have continued?

Response by Councillor Margaret Phipps (Portfolio Holder for Strategic Planning)

I can reassure Councillors that the application process for bidding for the neighbourhood portion of the Community Infrastructure Levy (CIL) has not been stopped. If members and community groups have submitted bids to officers and have been told that the scheme has been suspended or closed, I would ask that they notify me, as this is incorrect.

Leading up to the May 2019 elections there was a pause on determining outstanding bids that had been submitted due to purdah. Since the formation of the new council, officers in discussion with the portfolio holder, have been reviewing the process for allocating neighbourhood portion CIL funds. It is anticipated a cabinet report will be forthcoming in January to look afresh at the various approaches across BCP Council that have been inherited from the legacy authorities, the aim being to have a consistent approach to allocating CIL neighbourhood portion funds across all of BCP Council.

However, in the meantime the existing systems in place will continue until a new BCP wide approach is adopted. Officers are writing to all councillors to remind them of the processes in place and to confirm that new bids are welcomed.

In Bournemouth further CIL Neighbourhood Portion Panel meetings will be established to consider any additional bids that councillors may want to put forward, including, should it be forthcoming, for a defibrillator in the Kinson ward. In respect of proposed outstanding CIL Neighbourhood portion bids, officers previously wrote to all Bournemouth councillors requesting that they reconfirm their commitment to outstanding applications and to inform them that these applications will be considered by the reconvened CIL Neighbourhood Portion Panel at a meeting on the 21st November. The majority of councillors have confirmed that they do want the bids to be considered at this panel meeting.

In Poole the current approach of considering bids from the community for projects from the overall CIL neighbourhood pot is still in place. There is expected to be sufficient money in the Poole Neighbourhood Portion pot to run another bidding round early in 2020, which will be confirmed and publicised as part of the imminent communication to all Councillors.

In Christchurch there is total coverage of the area by Parish, Town and Neighbourhood Councils, therefore in accordance with regulations the neighbourhood portion will be passed to these bodies to be spent on local projects. It is the intention for the legacy (Pre April 2019) 15% neighbourhood proportion in the previously unparished area of Christchurch to be passed on to the new councils i.e. Christchurch Town Council and Highcliffe and Walkford Parish Council.

Supplementary Question from Councillor Duane Farr

Councillor Farr sought clarification on the 15% and 25% Neighbourhood proportion.

Response by Councillor Margaret Phipps (Portfolio Holder for Strategic Planning)

The Portfolio Holder explained the increase to 25% of the Neighbourhood proportion.

Question from Councillor Andy Jones

There have been a significant number of occasions when certain Cabinet Members have not responded or even acknowledged emails from myself and colleagues on behalf of residents, some dating back to June! What measures will the leader now put in place to address this totally unacceptable situation, and how will she ensure that this does not continue to occur in the future?

Response by Councillor Vikki Slade (Leader of the Council)

Thank you for your question, I note that I have received this question from you several weeks ago and responded within 24 hours, copying in your group leader to express my own disappointment. This must have been blind copied to others as I received an onward email from another member of your group which I duly responded to, and received confirmation that they were content with my reply. As promised in my email, I raised this individually with the cabinet members that were named, and with their group leaders. It has been a period of great change for councillors and officers and the working relationship that some officers are developing with their cabinet member is quite different from those under previous councils. Some members have taken a little longer to establish these relationships and on occasion have relied a little more heavily than I would have liked on assuming officers might respond. I have reiterated the responsibilities that go with being a cabinet member and stressed the importance of swift replies to queries whether they are from members of the public, partners, officers or other councillors.

I would like to remind members of the council that using a portfolio holder for reporting items such as fly tipping or one-off damaged toilets is not a good use of time and would encourage them to use the reporting functions that are set up for this purpose. For general queries we now have a member services email that can help direct councillors to the correct officer for simple responses.

All members of the cabinet are fully aware of their responsibilities and the expectations on them to show leadership.

The meeting ended at 8.25 pm

CHAIRMAN